

PT Pertamina Lubricants, Indonesia

# Improve Relevance with Development Industry

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Anugrah Saputra, Process Engineering Manager, PT Pertamina Lubricants



## Challenges

- Needed update the current modules for supply chain management
- Improve the process demand and shop floor management
- Process implementation in pandemic situation



## Benefits

- Integrated support of the production process
- Improved insight, speed, efficiency, and scalability
- Prepared for further growth of the organization



## Solutions

- SAP APO Production Planning/Detailed Schedule



## Why NTT DATA Business Solutions?

- Expertise in oil & gas business processes and SAP
- Commitment and Engagement
- Dedicated team and local support
- Hands-on approach



**Industry:** Oil & Gas

**Products:** Lubricants, Grease, Specialties

**Production Capacity:** 560,000+

**Website:** [www.pertaminalubricants.com/](http://www.pertaminalubricants.com/)

**3** Production units

**7** Factory units



### **Largest Integrated Lubricant Plant in Southeast Asia**

PT Pertamina Lubricants is a subsidiary of PT Pertamina (Persero) which focuses on running lubricants business (both for automotive and industrial retail segments) from production, distribution to marketing in domestic and overseas markets. In order to maintain dominance (market leader) in the domestic lubricant market and as part of business development efforts in the global lubricant market, they need to improve and develop technology and support systems to achieve company targets. They have worked with NTT DATA Business Solutions Indonesia as their trusted partner in 2021.

### **Implementation is Fully Online**

The biggest challenge of this project is that the implementation was carried out in 2021 in a pandemic situation so that the entire implementation process, from the full remote programmer team, and also from the Pertamina Lubricants team who prepared the blue print or data requirement gathering and coordination with the NTT DATA Business Solutions Indonesia team was fully carried out online, but this situation did not affect the quality of the results obtained, where the results were very satisfying, all preparations until go-live went according to the timeline.

### **Best Service & Commitment**

PT Pertamina Lubricants applies good corporate governance including to service providers. Based on technical and commercial evaluations, NTT DATA is able to provide the best offer and is trusted to hold the commitments as stated in the offer.

After the implementation process, coordination, and various feedbacks provided by NTT DATA Business Solutions Indonesia, it is proven to hold full commitment so that it can go-live on September 17, 2021, according to the timeline and all work has been delivered properly.

The successful collaboration between NTT DATA Business Solutions and PT Pertamina Lubricants is inseparable from these factors including management support, good teamwork and collaboration, intensive client involvement, and shared goals, priorities and commitment.

NTT DATA Business Solutions is honored to continue to work with The Pertamina Lubricants Company as we continue to work towards new successes.

• This interview is taken before end-state restructurization on PT Pertamina (Persero)

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