

PT Dharma Satya Nusantara Tbk, Indonesia

# A Pioneer in SAP Implementation in The Timber Industry

“To overcome the challenges on timber industry, it must be with technology with a good program, one of which is with SAP and maybe DSN is one of the pioneers in the wood industry using SAP.”

Rinarso Hadi Prasetyo, Director, PT Dharma Satya Nusantara Tbk.



## Challenges

- Achieve the target of company
- Educate the people to understand the system



## Benefits

- Clear overview of all key business processes
- Landscape receives the best maintenance and is reliably available at any time
- This includes real-time insights into sales, production, inventory, and other key metrics, giving companies the visibility, they need to make the right moves at the right time.



## Solutions

- SAP S/4 HANA



## Why NTT DATA Business Solutions?

- NTT DATA Business Solutions understand the business and industry
- A proven track record in delivering successful SAP implementations
- The close collaboration between DSN and NTT DATA Business Solutions Indonesia resulted in a tailored solution that met DSN's specific requirements and exceeded their expectations.



**Industry:** Mill Products

**Products:** Wood product

**Employee:** 1,000+

**Production Capacity:** 136,000+ per year

**Website:** [www.dsn.co.id/id/](http://www.dsn.co.id/id/)

**12,000**  
Production  
per month



### **A company that has been established for almost 43**

PT Dharma Satya Nusantara (DSN) Tbk was established on September 29, 1980. DSN Group is a group company that has several SBUs, the biggest one is palm oil, the second one is wood products and the third one is new business, and for this partnership NTT DATA Business Indonesia will focus on their wood products. They have a monthly production of 12,000 or annually around 136,000 per year with plus or minus working days every month. This implementation will be the first on timber industry.

### **Pioneer for the SAP implementation on timber industry**

The timber industry, like many other industries, is in need of technology to help streamline processes, improve efficiency, and drive growth.

" This is one of our challenges in the future that the wood industry in the future should not be labor intensive, it must be with technology with a good program, one of which is with SAP and maybe DSN is one of the pioneers in the wood industry using SAP." - Rinarso Hadi Prasetyo, Director.

SAP S/4 HANA integrates seamlessly with other systems and applications, helping to automate workflows and reduce manual errors. By leveraging technology like SAP S/4 HANA, the timber industry can gain a competitive edge and drive success in today's fast-paced business environment.

### **Accelerate Decision-Making with SAP S/4 HANA: Make the Right Moves, Faster**

DSN is very satisfied working with the NTT team. The NTT team has a deep understanding of DSN's wants and needs, making them a trusted and reliable partner. The project was delivered in accordance with the timeline, meeting DSN's expectations and delivering results that exceeded their goals.

"We have worked with several consultants in the past and this time with NTT, I think we are very satisfied with NTT, the teams very supportive and the project road is also not delayed, and I see the details in presenting the parameters that must be met in this SAP." - Rinarso Hadi Prasetyo, Director.

DSN is confident in the NTT team's ability to deliver results, and they are looking forward to continuing their partnership. With the NTT team's expertise, experience, and commitment to delivering high-quality results, DSN knows that they can rely on them to support their business for years to come.

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