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itelligence NTT DATA Business Solutions

Built for SAP ECC S/4 HANA

it.mx customer portal ADD

The it.mx customer portal[ADD] provides a digital layer over existing data and processes in the form of web-based solutions.

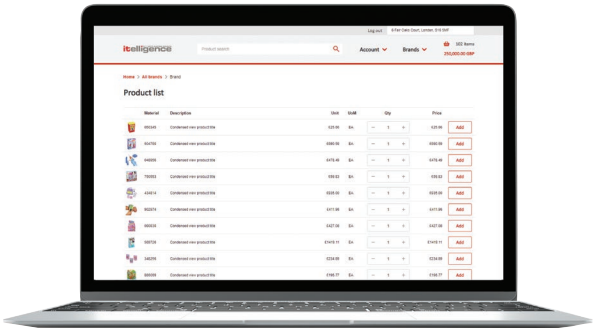
it.mx customer portal [ADD]

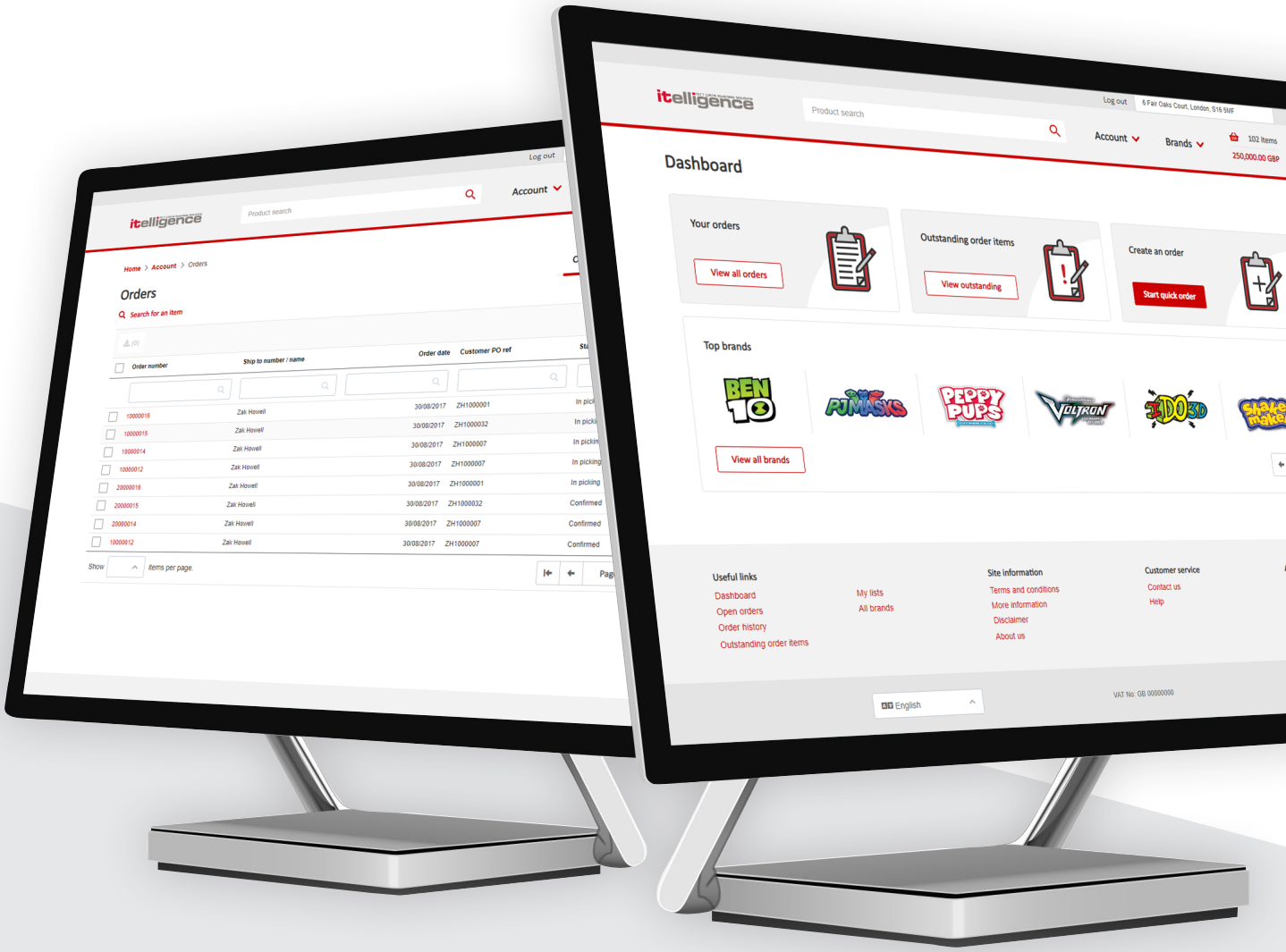
Securely extending the power of SAP to drive your online customer facing strategy.

The overwhelming desire of your customers to interact with you digitally cannot be denied.

Allow your customers to self-serve online whilst realising significant cost savings in areas like order processing and customer service as an associated benefit. The bar of customer expectancy has never been so high, so providing an online experience which is both modern and highly functional is no longer optional. The it.mx customer portal[ADD] provides a multitude of features, allied with best practice user experience application to ensure you meet the needs of your customers.

It provides optimised user journeys and clear brand representation, whilst ensuring SAP remains the driving force in the background. Data such as customer specific pricing, financial details and stock information are utilised directly from SAP ERP, whilst processes such as online ordering mirror the processes for order creation already established in the back end to ensure all required elements are completed correctly by the customer. This also ensures that exceptions can be dealt with immediately rather than retrospectively, which would introduce unnecessary manual involvement.





The SAP centric way to deliver customer engagement:

- Simplified online ordering.
- Customer specific pricing.
- Multilingual/Multi-currency.
- Repeat orders.
- Access financial information.
- Account management.
- Create product lists.
- Delivery tracking.

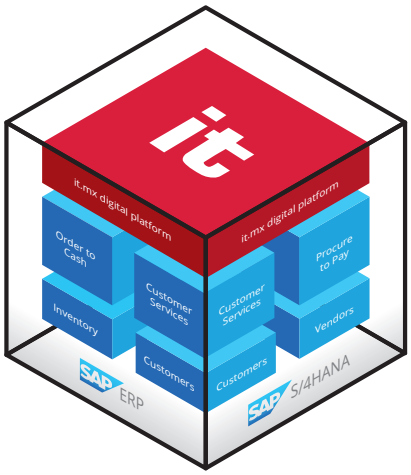
> As an SAP-centric extension, it.mx customer portal[ADD] utilises the enterprise stability, scalability, security and capability SAP already provides.

it.mx customer portal [ADD]

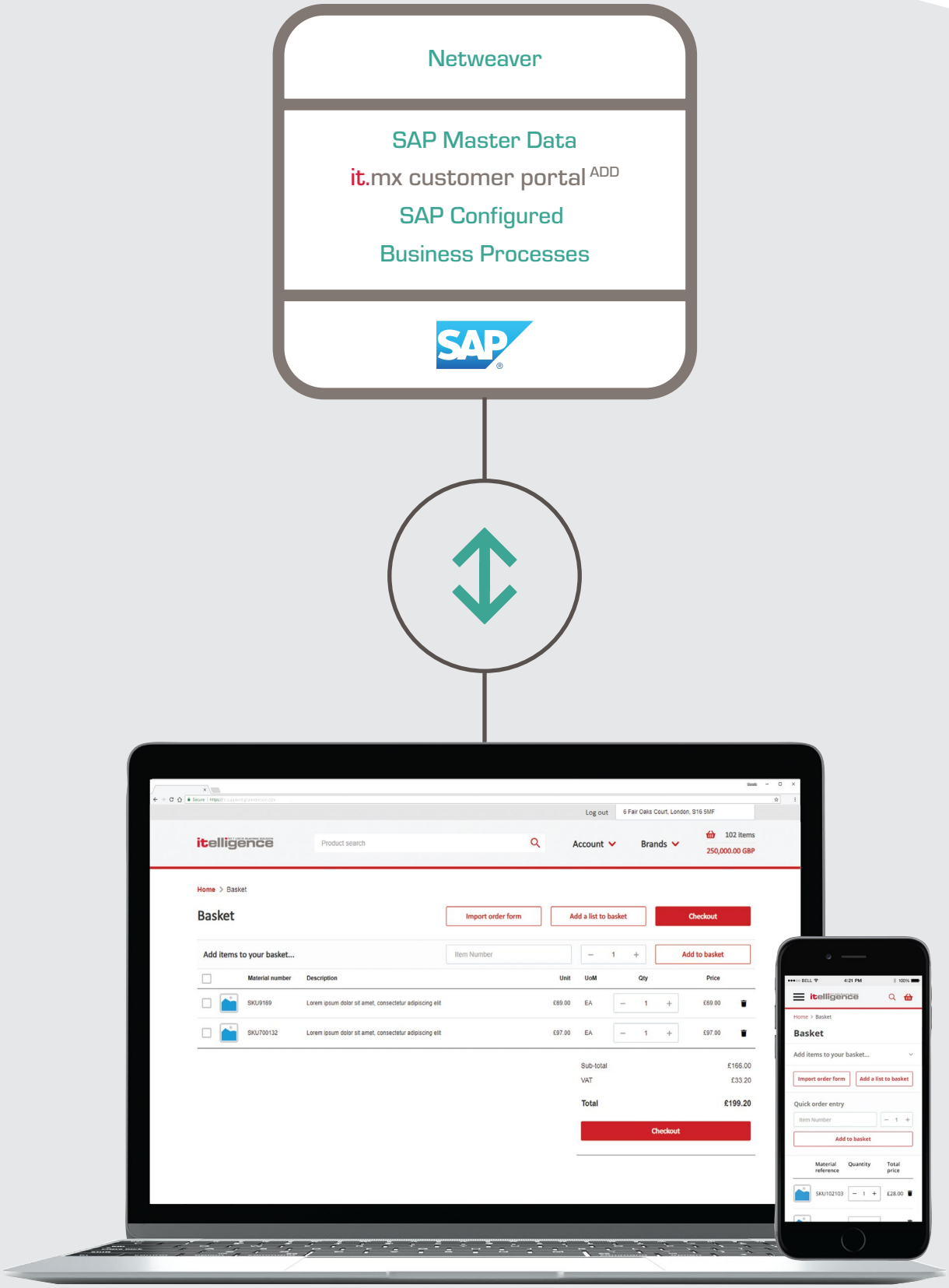
SAP certified customer engagement - natively delivered to eliminate integration

SAP ERP and your customer facing online platform operating in a single stack.

Typical eCommerce and digital engagement solutions for SAP have to be integrated in to the back end with the exception of it.mx customer portal[ADD]. Delivered natively inside SAP ERP, it ensures only one technology set is being used to allow your customers to securely interact with your core business processes and real-time data as part of your customer engagement/eCommerce strategies. As a SAP-centric extension, it utilises the enterprise stability, scalability, security and capability SAP already provides. The it.mx customer portal[ADD] facilitates modern online customer engagement strategies with no significant impacts on infrastructure, headcount or landscape complexity.



- Real time information.
- Reduced risk.
- Reduced ongoing cost.
- Reduced support.
- Reduced complication.


Netweaver
SAP Master Data
it.mx customer portal ADD
SAP Configured
Business Processes
SAP
itelligence
Product search
Account
Brands
102 items
250,000.00 GBP
Log out
6 Fair Oaks Court, London, SI6 5MF
Home > Basket
Basket
Import order form
Add a list to basket
Checkout
Add items to your basket...
Item Number
Add to basket
Material number
Description
Unit
UoM
Qty
Price
SKU9169
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Checkout
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Quantity
Total price
SKU102103
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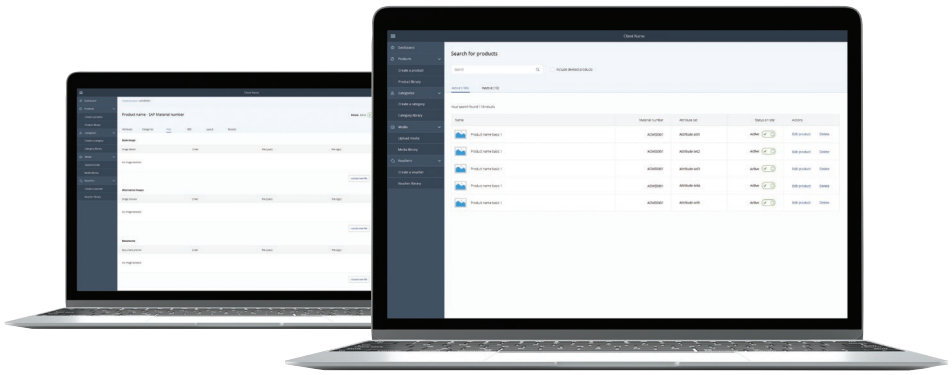
Completely aligned to your digital transformation strategy to support the way in which you want to communicate with your customers.

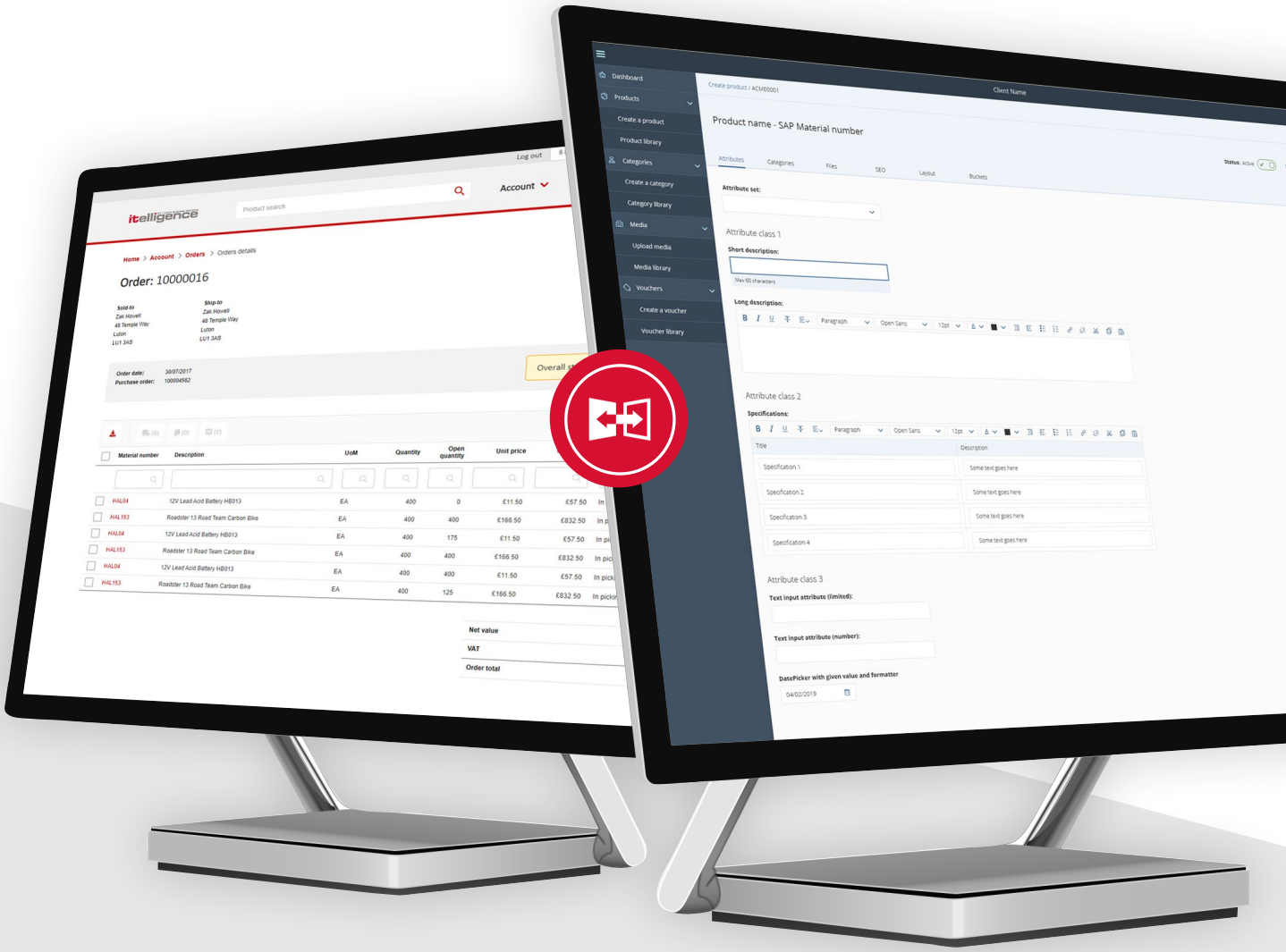
it.mx customer portal ADD

Manage your web content in real-time communication with SAP Master Data.

The it.mx customer portal[ADD] is delivered with a comprehensive system from which to control product information, enabling you to manage your web content alongside your SAP Master Data in real-time, in a single data repository. The Content Management System is still delivered within SAP, providing an intuitive location from which to manage enriched content for the web such as long marketing descriptions, associated documentation, related products, video and imagery.

The system facilitates rapid changes to this web content (with no technical input required) whilst providing a safety net via role-based authentication to ensure changes pass through quality assurance before going live. It also provides for category management, white label sites, multiple catalogues, multiple languages and multiple currencies. SEO is catered for as the CMS provided with it.mx customer portal[ADD] comes with tools for maximum optimisation.





The it.mx CMS[ADD] comes with a substantial set of functionality including:

- Category management.
- Definable attributes.
- SEO capability.
- Catalogue management.
- Multi-lingual / Multi-currency.
- Filter management.
- White labelled sites.
- Product association.

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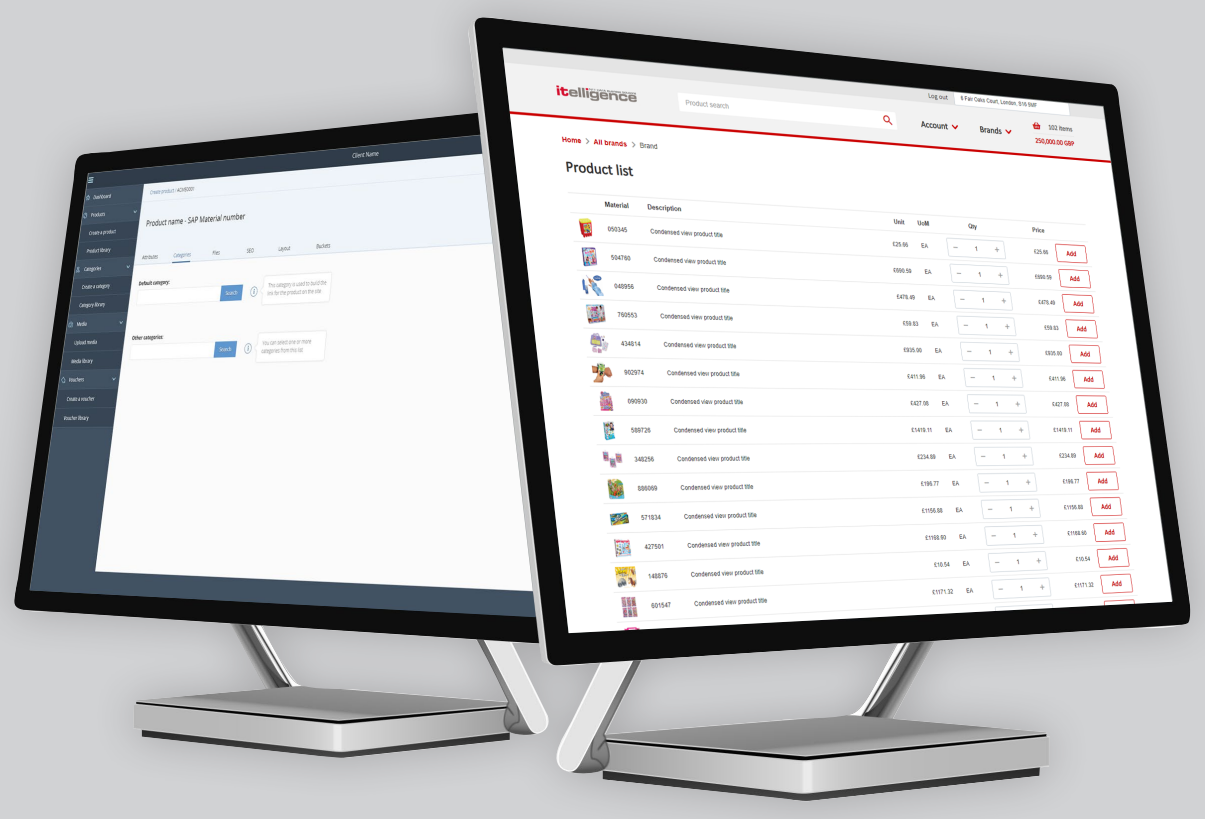
SAP Platinum Partner

SAP Certified
Powered by SAP NetWeaver®

Find out how our **it.mx customer portal**[ADD] can improve your online revenues, increase loyalty and accelerate growth, whilst reducing administrative costs.