


Ellucian, Fairfax, Virginia, US

Collaborative Approach Guides Ellucian's Speedy, Cost-Friendly BPC Transition

 From the very beginning, the itelligence team committed to a collaborative training effort, customizable user experience and a seamless transition. The team members were knowledgeable, responsive and a key factor in meeting our tight deadline and budget.

Amy Forsyth, Director of Financial Planning & Analysis, Ellucian

Challenges

- Lack of support options for existing BPC solution
- Seamless migration without disruptions or change orders
- Outdated manual process for importing SAP ECC actuals
- Strict budget and 16-week timeline

Benefits

- Faster data integration from SAP ECC to BPC
- Improved security and ease of reporting for HR
- Drastically reduced server shutdowns for optimization processes
- Overall improvements in performance and user experience

Solutions


- SAP BPC v10.1 NetWeaver Standard
 - Installation
 - Data Migration
 - Extensive knowledge transfer and user training
 - Service pack updates
 - System maintenance

Why itelligence?

- More than a decade of deep BPC upgrade experience
- Flexible, collaborative and dedicated team
- Single SAP solution source for software, sales, implementation and ongoing managed services
- Proven knowledge transfer methodology



16
week timeline



ellucian
LIVE

WELCOME!

31

Super users trained

Driving a Seamless Implementation

Ellucian is a software, analytics, insights and services provider that has been helping higher education institutions achieve student success for more than 40 years. Today, the company serves 2,400 institutions and 18 million students in 40 countries around the world.

After years of running its BPC processes on an older version of SAP BPC, the company needed a solution that would improve the efficiency of its data loading process, which required manual imports of SAP ECC data to the BPC system three times per day during the month-end close period. Ellucian also needed the new solution to be implemented without disrupting business operations.

The Ellucian IT team was in search of a partner with extensive BPC upgrade experience who could help customize a new system and train users. They also needed a partner that could ensure there would be no business interruptions, while adhering to an aggressive timeline and budget. "After speaking with itelligence customers, our decision was an easy one," said Amy Forsyth, Director of Financial Planning & Analysis for Ellucian. "Existing customers had faced similar challenges, achieved outstanding results in their implementations, and praised itelligence's flexibility in delivering customizable project objectives."

Preparing Users for a Fast Start

With a number of strategic initiatives targeted for the fiscal year, Ellucian needed to complete the implementation on a strict timeline, with no business disruptions or change orders. The company also wanted its "super-users," finance planning and accounting employees who create reports on a regular basis, to hit the ground running on the new system.

itelligence worked closely with Ellucian's business and technical project leads to host multiple knowledge-transfer sessions to ensure super-users were trained to immediately start generating reports on the new system.

Together, the itelligence and Ellucian teams collaborated to add a two-dimensional configuration in the HR module, providing more streamlined security and easier reporting. After implementation Ellucian also gained the ability to add new employees to BPC at any time, rather than just once per month. BPC 10 also enabled automated ECC to BPC imports. This automation changed the data integration process from a manual, three-times-per-day event to a one-time scheduling event, eliminating human error and providing more timely financial information during the month-end close period.

Forecasting Long-Term Success

In total the project clocked in at 16 weeks, including extensive knowledge transfer support, and came in under budget. After the implementation, itelligence provided follow-up knowledge transfer sessions for install, post-install and maintenance processes. "itelligence not only got the system compliant and operational, the team enabled us to take ownership of the future of BPC operations and become more self-sufficient thanks to a strong knowledge transfer element," said Forsyth.

Today at Ellucian, 250 users enjoy the benefits of an upgraded BPC system. The company's BPC solutions are now more in line with core SAP architecture and framework, preparing them for the future while also positioning Ellucian for a successful transition to SAP HANA down the road.

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Company:
Ellucian

Industry:
Information Technology and Services

Products:
Higher Education software and services

Number of employees:
3,000

Revenue:
\$700 Million

Headquarters:
Fairfax, VA

Website:
www.ellucian.com