

Get the most out of your RISE with SAP with our Cloud Concierge Services



84%

of companies are already using cloud services.¹

72%

of SAP customers will be using SAP S/4HANA in the cloud, by 2027.²

¹ Findings of Managed Services Study 2022 conducted by NTT DATA Business Solutions in collaboration with the Custom Research Team of CIO, CSO, and COMPUTERWOCHE.

² Source: IDC Executive Summary, sponsored by SAP, SAP Customers are on the Move to SAP S/4HANA, June 2019.

Your ERP system is the beating heart for your business operations.

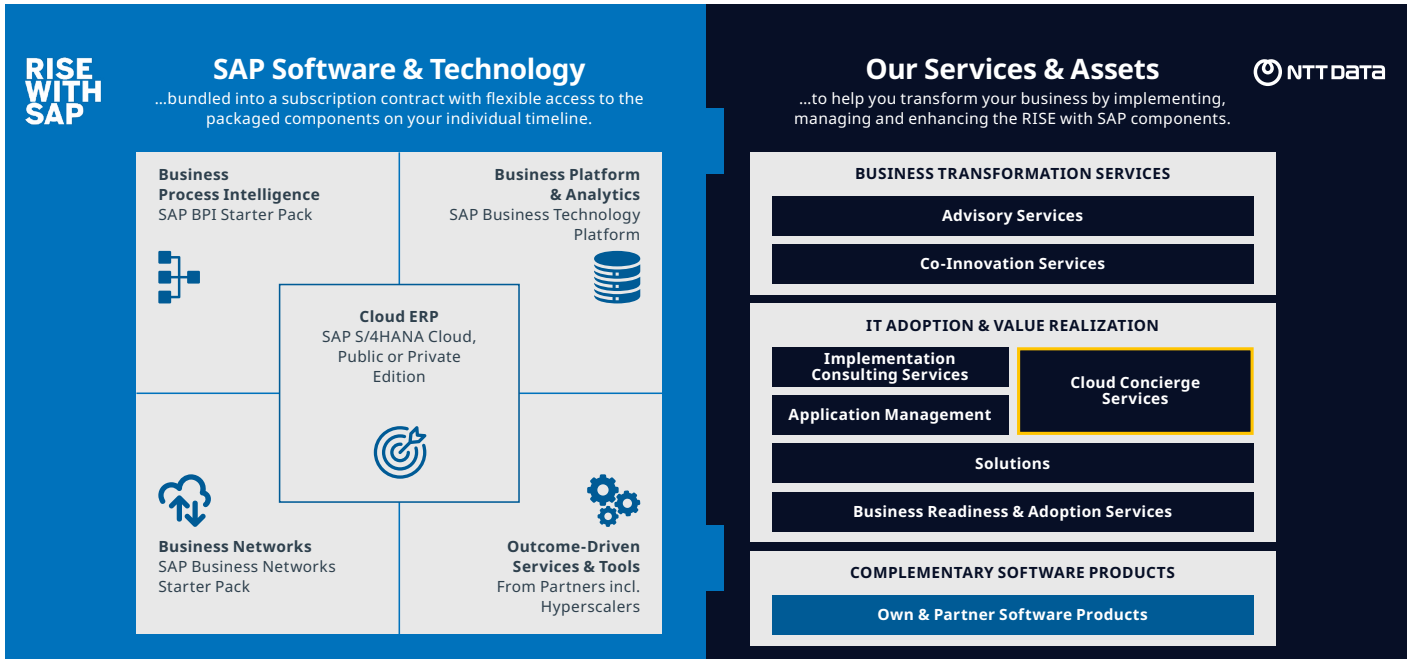
RISE with SAP is a flexible solution designed to support your business needs, including industry-specific practices. Specifically, RISE with SAP gives you the ability to combine a cloud ERP with analytics, process automation, enhanced cybersecurity and more. It is a wide-reaching bundle of software, tools and services delivered in a single subscription.

To get the most out of your RISE with SAP solution and minimize risk or interruption to your business, it's important to ensure that you have ongoing managed services for your project and steady-state RUN support. While there are

standard tasks and technical management services delivered by SAP, there are also cloud application services specific to your needs that you will have to cover with your in-house technology team or through a partner.

NTT DATA Business Solutions offers a full range of services that complement your RISE with SAP solution and address your full technology stack. We have the people and the tools to help you succeed, whether it's onboarding and project support through system integration or helping you navigate support in a RISE environment.

“IT managers need to address additional service needs right at the start of the cloud transformation to RISE with SAP. NTT DATA Business Solutions is your technical trusted advisor.”



Service scope excerpt:

- Account management
- Technical advisory & guidance
- System copy
- Client copy
- SAP notes
- Interfaces & RFC connections
- Job scheduling
- Printer support
- Tuning
- Transport management
- Certificate handling
- Audit support
- System checks
- Release version upgrade support

As your trusted advisor and long-term partner, we help you to design your journey to the cloud and unlock the full potential of the RISE with SAP solution.

With Cloud Concierge Services

- we enable a **steady state run** of your SAP cloud systems.
- we are your **technical trusted advisor!**
- we support you with our **SAP expertise.**
- we assume **operational responsibility.**
- we take over the **provider management.**
- we drive **system lifecycle.**

Why NTT DATA Business Solutions?

As SAP Platinum Partner with 30+ years of experience in supporting business success and growth for more than 6,000 customers, we provide you with the unique insights regarding SAP innovations and connect your business opportunities with the best practices and latest technologies.

NTT DATA Business Solutions is ready to help you leverage the full potential of RISE with SAP on your digital business transformation journey and be best prepared for the future chances and challenges to come.

Your next step: Contact our specialists in your local area today!

www.nttdata-solutions.com/contact

We Transform. SAP® Solutions into Value We understand the business of our clients and know what it takes to transform it into the future. At NTT DATA Business Solutions, we drive innovation – from advisory and implementation, to managed services and beyond, we continuously improve SAP solutions and technology to make them work for companies – and for their people.

