

World Kitchen LLC, Rosemont, Illinois, U.S.

ACHIEVING ONE GLOBAL HRIS SOLUTION WITH SAP® SUCCESSFACTORS®



The partnership with SuccessFactors and itelligence* has enabled World Kitchen to achieve a single and integrated global HR solution. We are able to streamline business processes, consolidate master data records, regulate cohesive reporting and establish a shared services platform.

Andrew Warburton, CIO, World Kitchen, LLC



Challenges

- Numerous acquisitions resulted in multiple HR and other business systems retaining employee information
- Multiple vendors trying to gather and maintain data
- Fragmented processes and no portal of shared services for Human Capital Management (HCM) solutions



Solutions

- SAP SuccessFactors Employee Central
- SAP SuccessFactors Compensation



Benefits

- One integrated global HRIS platform
- HR operation cost savings of 50% in related areas
- Ability to effectively plan and manage workforce compensation
- Consolidated master data records for all employees, with easy-to-use reporting capabilities
- Increased workforce productivity and employee satisfaction



Why NTT DATA Business Solutions?

- Strong industry brand recognition
- Strong SAP partnership and endorsement
- Deep knowledge of HR business and HCM Cloud



Company: World Kitchen, LLC

Industry: Consumer goods

Products: Dinnerware, bakeware, entertaining, cutlery and storage

Number of employees: 3.000

Headquarters: Rosemont, Illinois

Website: www.worldkitchen.com

* Since April 1, 2021 itelligence is operating as NTT DATA Business Solutions

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platform



Partnering for Quick Success

After evaluating a number of vendors and looking at factors such as internal and external implementation costs, endorsement by SAP, as well as HR business and HCM Cloud (SuccessFactors) expertise, World Kitchen selected NTT DATA Business Solutions as its trusted advisor. With strong industry brand recognition and deep knowledge of the HR business, NTT DATA Business Solutions led World Kitchen's journey into the cloud, while leveraging existing HRIS investments.

A joint project team quickly began working together to confirm the critical business challenges to be addressed, opportunities for optimization and solution functionality needed. After careful consideration, the SuccessFactors Employee Central solution was implemented, enabling World Kitchen to consolidate master data records for all employees globally, into one human resource information system (HRIS), as well as securely integrate with third-party payroll and benefit providers.

The core HR system was established for World Kitchen's workforce in 15 countries, delivering richer, comprehensive and accurate employee information. In addition, the simultaneous implementation of the SuccessFactors Compensation solution empowered World Kitchen to have more intuitive processes for compensation workflows, plus increased insight with compensation metrics and consolidated reporting.

Since going live on the initial SuccessFactors solutions, World Kitchen has seen tremendous business and IT results. Through one easy-to-manage platform and consumer-grade functionality, users have the ability to securely view employee information via dashboards and profiles that provide up-to-date analytics, efficient workflows, and critically optimizing workforce productivity – one of World

Kitchen's business core values.

This foundational success is part of World Kitchen's 24-month vision to implement the full suite of HCM Cloud SuccessFactors solutions. In a short amount of time, they have already seen 50 percent savings in HR operation costs for related areas. The company has been able to shave down managers' time spent on tracking and computing employee information by consolidating business information from multiple systems into a single source.

The integrated solution empowers the World Kitchen business units and cost centers across geographic locations to unite as a strategic global workforce. Through the NTT DATA Business Solutions partnership and SuccessFactors solutions, World Kitchen remains committed to, and now even better positioned for, growth through innovative products and outstanding customer service.

"Looking at our many achievements thus far, we've experienced more benefits than ever imagined. As we plan ahead to 2016 and beyond, we are excited to continue this transformational journey with NTT DATA Business Solutions and look forward to achieving our business goals with SuccessFactors," concluded Warburton.

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