pfm medical AG, Cologne, Germany

KEEPING MASTER DATA HEALTHY IN SAP® ERP WITH IT.MDS^{ADD}

> With it.mds^{ADD}, we are defining central sets of rules and interdependencies so as to support localized master data maintenance at our various locations. This logic is helping to ensure that many fields are populated automatically, which not only saves us time but also prevents errors.

Thomas Fourate, Master Data Manager, pfm medical AG

Challenges

- Poor data quality required a lot of work to correct errors
- Responsibilities were not clearly defined
- Rules for master data maintenance were not transparent and were disregarded

Solution

- it.mds^{ADD} - master data simplified

Benefits

- Responsibilities clearly stipulated
- Flexible definitions of required fields, rules, and interdependencies
- Standardized business processes
- Local data created and classified automatically

Why NTT DATA Business Solutions?

- Many years of experience in master data management
- Project used as on-the-job training
- Assistance with defining rules and processes
- Dedicated and solution-oriented project work

pfmmedical

Company: pfm medical AG
Industry: Medical technology
Products: IV products, histotechnology, cardiovascular technologies
Number of employees: 548 (2017)
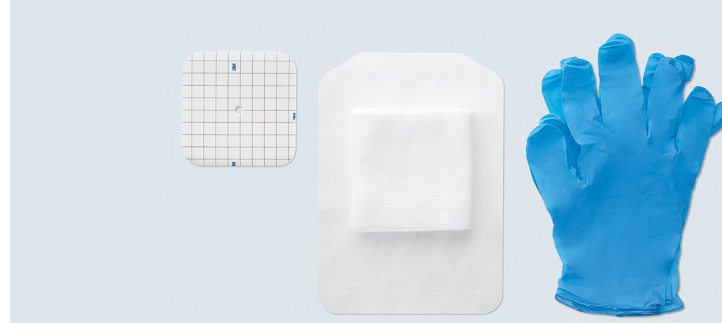**Turnover:** EUR 104.8 million (2017)
Headquarters: Cologne, Germany
Website: www.pfmmedical.com

NTT DATA Business Solutions

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Exceptional Product Quality Calls for Robust Master Data

For more than 40 years, Cologne-based company pfm medical and its 500 employees have been the embodiment of quality "Made in Germany." pfm medical's range of products includes medical areas of application such as operating theaters, therapy management, cardiovascular treatments, surgical implants, and histotechnology. The company offers more than 3,100 products and operates in more than 100 markets worldwide from its 12 locations in 10 countries.

As an international business with an extensive product range, pfm medical needs structured master data management. When it came to setting up a central master data system for managing rules, processes, interdependencies, and responsibilities, the company chose it.mds^{ADD} (it.master data simplified), the intuitive solution from NTT DATA Business Solutions.

Centralized Organization and Localized Maintenance of Master Data

Now that it.mds^{ADD} has been introduced, master data at pfm medical is organized worldwide with the aid of one central solution. At the same time, the master data can continue to be maintained locally at the various sites. This was achieved in the course of the project via simultaneous roll-outs at all locations. Thanks to a dedicated project team, implementation took place in an almost seamless go-live process.

Distinct Added Value Thanks to Simplification and Harmonization

Using it.mds^{ADD} has simplified and standardized the processes of creating and maintaining master data across all pfm medical locations. Consistent business processes and rules have been defined in our product it.mds for this purpose. These are applied any time master data is created, edited, or expanded. The central solution specifies which fields need to be updated, which business processes are relevant, which responsibilities exist, and which local data is maintained for particular organizational units in SAP ERP. This produces obvious added value for pfm medical in the form of the ability to compare its global master data in terms of content and quality. Harmonization means that data fields and classification can be taken care of automatically. In addition, the master data already in place in SAP has been adjusted with it.mds^{ADD} to ensure that it is at a consistent level of quality.

Training for Key Users Enables Adjustments on Initiative

Like any it.mds^{ADD} product, this one was used as on-the-job training. This meant that at a very early stage, key users were made able to configure the it.mds solution by themselves. It is possible to edit and add rules, interdependencies, workflows, and entire business processes without any development skills. This means that with it.mds^{ADD}, pfm medical will be able to adapt its master data management to suit future challenges. By keeping its master data healthy, the company will be able to continue offering its customers the benefits of a strong partnership.

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