

Spire Healthcare, London, UK

BUSINESS PLANNING TREATMENT ENSURES RECOVERY OF VISIBILITY AND CONTROL



The quality of itelligence*'s SAP® BPC consultants was a key factor in the success of the project. They were able to bring finance expertise and SAP knowledge which really helped introduce the solution to the business.

Sharon Honeyman, Head of Management Information, Spire Healthcare



Challenges

- Replace out of date and unreliable legacy systems
- Reduce manual activities and resource intensive spreadsheet models associated with business planning data collation
- The need to standardise planning and reporting processes for greater visibility and control



Solutions

- SAP® BusinessObjects™ Planning and Consolidation (SAP BPC)



Benefits

- More effective planning processes with accelerated reporting cycle
- Improved transparency and compliance with centralised control
- Reduced manual processing, freeing up time for more value added analysis
- Reduced time in planning and budgeting processes by incorporating central assumptions and exception reporting



Why NTT DATA Business Solutions?

- Experienced SAP BPC Consultants
- The ability to bring finance knowledge and SAP expertise to the project
- High quality SAP Support Services Existing close strategic partnership with NTT DATA Business Solutions



Company: Spire Healthcare

Industry: Healthcare

Services: Independent hospital group with 38 hospitals, 12 clinics, two Specialist Care Centres and Perform at St George's Park – an elite sports training centre

Website: <http://www.spirehealthcare.com/>

* Since April 1, 2021 itelligence is operating as NTT DATA Business Solutions

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270,000 in-patients



About Spire Healthcare

Spire Healthcare is a leading independent hospital group in the UK with 38 hospitals, 12 clinics, two Specialist Care Centres and Perform at St George's Park – an elite sports training centre. Located across England, Wales and Scotland, its hospitals treat insured, Self-pay and NHS patients, and delivered tailored, personalised care to more than 270,000 in-patients and daycase patients in 2015.

A Centralised Platform with SAP BPC

Spire Healthcare has strong IT foundations supporting their business with SAP ERP, SAP Patient Administration and SAP BusinessObjects. One of the critical enhancements was the implementation of SAP BusinessObjects Planning & Consolidation (SAP BPC) to provide a centralised and consistent platform across the healthcare group for Planning, Reporting and Consolidation processes. This approach would streamline and standardise planning and reporting processes for greater visibility and control, integrate top-down and bottom-up planning, and support new process requirements for driver based planning and rolling forecast methodologies.

Driving Efficiency through Planning Processes

With the flexible self-service reporting platform, SAP BPC has enabled a 'single source of the truth' and bridged the gap between operational and financial reporting. SAP BPC is driving efficiency through automation of many of the planning process activities with improved reconciliation and monitoring processes. SAP BPC now provides an integrated platform for Patient Analysis, Labour Planning, driverbased Finance and Long Term Planning including Rolling Forecasts. Additionally, SAP BPC has enabled the rapid turnaround of business plans with a strong level of governance and control through planning cycles. The process controlled environment of SAP BPC has introduced efficiencies with cost controllers, budgeting and finance managers now reporting information on the single SAP

platform. This has provided greater resilience for core business functions and enhanced business ownership - improving efficiency, data access, version control and security.

The Approach to Implementation

Taking only ten months, NTT DATA Business Solutions delivered the SAP BPC solution across the business which has now been adopted by over 80 users. The project required a complete re-design of the existing BPC implementation to provide a unified solution that would support the latest Spire planning and reporting processes, including the introduction of a driver based, rolling forecast methodology.

Proven SAP BPC Delivery

As part of the SAP BPC NetWeaver implementation, NTT DATA Business Solutions provided application consulting, project engagement management, technical advisory and best practice guidance. NTT DATA Business Solutions's proven delivery approach provided best practice assurance and included an agile methodology to ensure any unique constraints of the project were satisfied with input from users across the business.

Effective knowledge transfer was assured throughout the implementation culminating in a 'train the trainer' approach and a comprehensive training programme with NTT DATA Business Solutions ensuring the Spire Healthcare project team were self-sufficient post go-live.

» SAP BPC has accelerated our business planning and created a single version of the truth by centralising our planning processes. As a result, we now have the ability to quickly and efficiently update our monthly forecasts and so have a far better view of our forecasted business operations.

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