

OPERATIONAL EXCELLENCE AND GLOBAL COMPLIANCE WITH SAP S/4HANA®



itelligence* implemented SAP S/4HANA across 11 countries in only 11 months to comply with strict regularity pressures. Our business case was largely based on risk reduction and having implemented SAP® for our key finance processes, we believe we have satisfied our remit.

Pharmaceuticals Manufacturer



Challenges

- The need to gain efficient financial processes across their global business
- The requirement to achieve operational and compliance excellence
- Lack of integration with multiple business applications
- Support for the current financial system was ending



Solutions

- SAP S/4HANA
- SAP AMS Services



Benefits

- Global process standardisation and optimisation
- A faster financial close with real-time financial accounting and reporting processes
- Fully integrated system without off system reconciliations
- Global visibility into operations and a single source of the truth
- Compliance to SOX and global serialisation regulations



Why NTT DATA Business Solutions?

- Extensive experience of working in validated environments
- Demonstrated a solid understanding of our business requirements
- Strength of bringing both financial and SAP expertise
- A global SAP roll-out required a Global SAP Partner

Industry: Life Sciences & Pharmaceuticals

Number of Employees: 1,200+

Turnover: £1b+

* Since April 1, 2021 itelligence is operating as NTT DATA Business Solutions

NTT DATA Business Solutions



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Trusted Global Innovator



Driving Operational Excellence

A global biopharmaceutical company who is dedicated to developing life-changing medicines has a diverse portfolio of products that are focused on transforming biopharmaceutical discoveries into novel medicines.

The pharmaceuticals manufacturer previously operated with multiple platforms, different ways of working and varying procedures that resulted in limited standardisation of its financial processes. To mitigate risk and ensure compliance, the organisation needed to improve financial process efficiencies in cross-entity, EU local GAAP and tax reporting, provide reliable General Ledger to subledger reconciliations, and simplify their IT landscape with a single integrated solution.

A Business Transformation project was initiated with a key focus on the assessment of the organisation's financial system requirements and management reporting needs. After a comprehensive review, the pharmaceuticals manufacturer selected SAP S/4HANA and NTT DATA Business Solutions as their implementation partner. The project mandate required SAP S/4HANA to be implemented to a very tight project plan of only 11 months due to industry regularity pressures. Adopting our implementation methodology, the project framework and roadmap was agreed with several phases and milestones.

The pharmaceuticals manufacturer implemented common best practise processes across their global organisation and only where Tax, Legal and Statutory requirements dictated it, was a country variant considered. The approach guaranteed a cost-effective and on-time delivery with the SAP S/4HANA solution rolled out across 11 countries within in this short timeframe. The pharmaceuticals manufacturer now has global standardised processes in key financial areas and visibility across operations and geographies. SAP S/4HANA is integrated with SAP BPC to ensure a single source of truth

without off system reconciliations. With shorter cycle times, enhanced reporting capabilities and improved account reconciliation processes, the pharmaceuticals manufacturer has achieved a faster financial close. Additionally the organisation is benefiting from a universal journal for financial and management data, compliance with reporting standards and on-the-fly aggregation.

The SAP S/4HANA solution is hosted with Amazon Web Services (AWS) and includes; Record to Report, Procure to Pay, Order to Cash, Inventory Management with Batch Management and Split Valuation, Product Costing including Actual Costing & Material Ledger and Sub Contract Processing. Additionally, SAP GRC Access Control was implemented to help the pharmaceuticals manufacturer to automatically detect, manage and prevent access risk violations.

The success of the project was due to the close collaboration between the pharmaceuticals manufacturer and NTT DATA Business Solutions with detailed pre-preparation and evaluation that aligned resources with planning.

Additionally, there was a strong focus on team wellbeing that was embedded in the spirit of the project. This approach considered team members' wellbeing as important as any other deliverable.

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