

# SPEEDING UP THE DAILY BUSINESS WITH APPLICATION MANAGEMENT SERVICES



The quality of our products depends on the performance of our partners as well. This is why our IT service provider must also make his mission to meet our standards – and this is why we feel supported by itelligence\*. Thanks to the Application Management Service, we know exactly whom to contact for SAP®-related topics. Not only our production facilities but also our IT systems always get the very latest technological updates.

Stefan Weiss, Head of Accounting & Controlling, PINTSCH BUBENZER GmbH



## Challenges

- Carve-Out from the parent company Schaltbau Holding AG
- Need of a rapid establishment of a new IT system landscape



## Solutions

- NTT DATA Business Solutions Application Management Service (AMS)
- Managed Cloud (Hosting)
- Carve-Out with the it.transform<sup>ADD</sup> methodology
- NTT DATA Business Solutions it.x-press<sup>ADD</sup> dispatch solution
- SAP HANA<sup>®</sup> database



## Benefits

- Successful carve-out and subsequent switchover to NTT DATA Business Solutions AMS
- ISO-certified service processes in the field of AMS and Managed Cloud
- Secure, stable system operation at the NTT DATA Business Solutions state-of-the-art data center
- Long-term development of SAP applications outside the daily business operations
- Application Support



## Why NTT DATA Business Solutions?

- Many successful projects in the past
- Seamless knowledge transfer from NTT DATA Business Solutions consultants to AMS team



**Company:** PINTSCH BUBENZER GmbH  
**Industry:** Mechanical and plant engineering  
**Products:** Development and manufacture of industrial brake systems  
**Number of employees:** <250  
**Turnover:** >50 million EUR  
**Headquarters:** Kirchen, Germany  
**Website:** [www.pintschbubenz.de](http://www.pintschbubenz.de)

\* Since April 1, 2021 itelligence is operating as NTT DATA Business Solutions

NTT DATA Business Solutions



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Trusted Global Innovator



## Secure system operations and agile NTT DATA Business Solutions Application Support since 2018



### **PINTSCH BUBENZER GmbH – A Leading Manufacturer of Brake Systems**

PINTSCH BUBENZER is a highly experienced specialist in brake system technology and was originally part of the Schaltbau Holding AG. At its German location in Kirchen highly skilled workers manufacture brake systems that meet the very highest standards of quality. The company develops series-production and customized brake solutions as well. Customers from all over the world profit from the huge product range. The company is regarded as an exceptionally high-quality manufacturer and also an innovator in its field. But the supplier for the port, mining, steel, wind power, shipbuilding and offshore technology industries not only is committed to deliver products that meet exceptional standards of quality, but also pursues a customer-oriented business – that's the heart of the company's philosophy.

### **NTT DATA Business Solutions Application Management Service – Accelerating Daily Business**

The brake manufacturer operates state-of-the-art production facilities and is organized according to the very latest logistical requirements. The IT systems of the manufacturer always meet the very latest technological standards. PINTSCH BUBENZER and NTT DATA Business Solutions, are pursuing one goal: Ensuring the high quality standards. That is why not only NTT DATA Business Solutions's service processes in the field of AMS and Managed Cloud are ISO-certified, but also the brake manufacturer's quality management processes. This means that customers can rely on the environmental awareness of both companies. This is also reflected in how they utilize their resources: NTT DATA Business Solutions deploys the new adiabatic technology at its data centers, so that Green IT is not just a fashionable buzzword. This ensures that the server rooms – in which PINTSCH BUBENZER's systems are hosted – are kept cool efficiently.

### **Carve-out from the Parent Company to NTT DATA Business Solutions Application Support**

In cooperation with the NTT DATA Business Solutions experts the operational carve-out from the parent company was successfully completed. Because of the loss of the IT department of the Schaltbau Holding AG the manufacturer needed application support from NTT DATA Business Solutions. It was necessary to build up a new system landscape rapidly and from scratch again. After making a system copy and then separating all data belonging to the parent company, the carve-out was brought to a successful conclusion. This was followed by a seamless knowledge transfer from the consultants to the Application Management Service Team. Familiarity with the brake manufacturer's processes meant that nothing stood in the way of a successful transition.

### **Further Development of the SAP Applications – Driving into the Future**

Reliable system operation at the NTT DATA Business Solutions data center and rapid responses to SAP-related queries are just some of the benefits. In addition to the standard core business, it is also planned to develop applications that are not part of daily business operations. This includes preparations for the highly advanced SAP S/4HANA solution. The SAP HANA® database formed the basis for the further implementation. Thanks to the collaboration with NTT DATA Business Solutions, a task that would present many companies with multiple challenges was completed with ease. The brake manufacturer also uses the NTT DATA Business Solutions it.x-press<sup>ADD</sup> dispatch solution. So all in all, PINTSCH BUBENZER is not only a pioneer in brake systems but also in the IT field. Thanks to the Application Management Service, the company will continue to benefit from more than 30 years SAP® experience.

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