

THE CURTAIN RISES FOR SAP S/4HANA® – TAILORED BUSINESS PROCESSES



In our quest for a partner to support our digital transformation, we were attracted by the exacting quality standards and customized products offered by itelligence*. In making the switch to SAP S/4HANA, we definitely made the right choice. Our business processes have been optimized and taken to the next level.

Georg Hanisch, Managing Director, LEHA GmbH



Challenges

- Replacement of the old, heterogeneous ERP and subsystems
- Automation of complex business processes – from production to sales
- Need for simple master data maintenance
- Integration of a new online shop despite variant configuration



Solutions

- Implementation of SAP S/4HANA
- Customized NTT DATA Business Solutions AddOns
- it.configure^{ADD}
- it.mobile InfoCollector App^{ADD}



Benefits

- Installation of a state-of-the-art IT landscape as the digital core of the company
- Optimization of complex business processes due to powerful, state-of-the-art functions
- Acceleration of work processes in production, controlling and sales
- Improved master data quality thanks to a “single point of truth”



Why NTT DATA Business Solutions?

- Global full-service IT provider with a broad range of services and solutions
- Tried-and-trusted expertise in the implementation of SAP S/4HANA
- Strong process knowledge and a well-founded understanding of industry needs



Company: LEHA GmbH

Industry: Consumer products

Products: Blinds, shades, curtain rails, curtain rods

Employees: About 350 (2020)

Turnover: MEUR 35 (2018)

Headquarters: Breitenach, Österreich

Website: www.leha.at

* Since April 1, 2021 itelligence is operating as NTT DATA Business Solutions

NTT DATA Business Solutions



NTT DATA
Trusted Global Innovator



Greenfield approach



LEHA GmbH: The Specialist in High-Quality Sun Protection Systems

LEHA, headquartered in Breitenbach, Austria, is a medium-sized, owner-operated company that has been producing and selling customized blinds and shades since 1964 – and always with a passion for detail. Thanks also to its comprehensive product range and outstanding quality standards, the company is the leading manufacturer on the Austrian market. Its product range includes fabric window fittings such as roller blinds, pleated blinds, vertical blinds as well as curtain rails and rods for indoors and outdoors. These custom-made products enhance the living atmosphere and fulfil aesthetic dreams of living – with creativity and sustainability.

SAP S/4HANA – The Latest Milestone

Whether in production or sales, LEHA is committed to the very highest standards of quality when it comes to the people it employs and its IT systems. To cope with the complexity of its wide-ranging business processes and take a step toward digitalization, its IT landscape had to be modernized. LEHA discovered NTT DATA Business Solutions when looking for a high-quality partner with extensive SAP experience. That meant it was curtain up for the rollout of the SAP S/4HANA Business Suite – a state-of-the-art ERP system and the digital heart of the company's future!

The Perfect Perspective and Solution

The project goal – to completely replace the old, heterogeneous IT landscape – was achieved with zero downtime in business operations during go-live. Many of the business processes performed by the company are now completely automated. SAP S/4HANA is based on the in-memory SAP HANA® database and, thanks to state-of-the-art technology such as artificial intelligence, ensures greater levels of efficiency and automation in day-to-day business processes. Financial Accounting is now fully integrated in

the ERP system, while Controlling now benefits from a range of new features and functions for not only order costing and credit limit checks, but also comprehensive, real-time analyses. At the same time, the quality of the master data has been enhanced. Day-to-day operations have been further optimized thanks to our customized solutions it.configure^{ADD} and it.mobile InfoCollector App^{ADD}. While it.configure^{ADD} simplifies production and variant configuration processes, the it.mobile InfoCollector App^{ADD} ensures seamless processes in everyday sales activities. This SAP®-integrated solution enables data relating to service call-outs and goods deliveries to be recorded and processed on mobile devices. Customer data can be transferred at the touch of a button to the forms in SAP, while the integration of photos offers whole new levels of clarity. The solution scores points when it comes to sustainability, too, with paper-based processes now a thing of the past. And the integration of the new web shop is a breath of fresh air for the company's sales activities.

Ready for the Future

The implementation of SAP S/4HANA supports not only future-oriented business processes, but also innovative SAP technology such as SAP Fiori®. The new, state-of-the-art IT landscape ensures that LEHA is ideally positioned to enjoy continued growth and meet the requirements of the digital future.

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