Department for Transport (DfT), UK

KEEPING THE UK ON THE MOVE WITH SAP® BPC AND AMS

" itelligence* provided the Department with a high quality support service, with a thorough and comprehensive on-boarding service. They have been keen to understand our key business drivers and offered dedicated technical support when technical issues arose, responding to our service tickets in a quick and professional manner.

Sarah Baskerville, Head of BI Systems, Department for Transport

Challenges

- Producing Management Information in a timely fashion was challenging
- Cabinet Office Review identified inconsistent MI across the department
- A business case was drawn up for enterprise wide deployment of SAP BPC (in use in one division)

Solutions

- SAP BusinessObjects™ Planning and Consolidation, version for the Microsoft platform
- NTT DATA Business Solutions Application Managed Support (AMS)

Benefits

- A single version of the truth - One Management Information System
- A common set of core agreed financial and HR content for monthly reporting
- Dramatic improvements to data quality, control and definitions
- Access to skilled BPC experts to help drive a clear data and technology strategy

Why NTT DATA Business Solutions?

- Highly valued skills of BPC consultants
- Demonstrated the breadth of support service required to manage business critical systems
- Expertise of a Global AMS division with a proven transition program to on-board DfT
- Consistently provided high levels of SAP support

Department for Transport

Organisation: Department for Transport
Industry: Public Sector
Services: We work with our agencies and partners to support the transport network that helps the UK's businesses and gets people and goods travelling around the country.
Website: http://www.www.gov.uk/government/

* Since April 1, 2021 itelligence is operating as NTT DATA Business Solutions

NTT DATA Business Solutions

SAP Platinum Partner

NTT DATA
Trusted Global Innovator

Department for Transport

The Department for Transport (DfT) is responsible for providing policy, guidance and funding to local authorities in the UK to help them run and maintain their road networks, improve passenger and freight travel, and develop new major transport schemes. Additionally the department works to maintain high standards of safety and security in transport and also to make our roads less congested and polluted by promoting lower carbon transport, including cycling and walking. The Department works with 19 agencies, trading funds and central government bodies to support the transport network that undeniably links UK's businesses and gets people and goods travelling around the country.

The Programme to Improve Management Information Capabilities

The earlier Cabinet Office Capability Review recognised that DfT lacked high quality and consistent Management Information (MI) across the Department. The DfT Board subsequently commissioned a programme to improve MI capabilities, initially reviewing their shared services model. The DfT looked at the fundamentals of HR and Finance with a key requirement being to deliver clarity and further definition for more automated reporting through a standard process that would leverage current architecture.

Enterprise Wide Deployment of SAP BPC

The DfT were aware of the capability of SAP BPC following a small deployment within one of their operating divisions and undertook a business case review to see if an enterprise wide deployment of SAP BPC would meet with public sector best value criteria. Following this economic test, the Department undertook to deploy SAP BPC and built an in-house team to effectively use the solution. It was apparent that specialised skills were missing from the team and the Department turned to us to assist.

Skilled BPC Experts to Help Drive a Clear Data Strategy

NTT DATA Business Solutions reviewed SAP BPC against business requirements and introduced SAP BPC expertise to the in-house team to help train and upskill DfT staff to effectively run SAP BPC. Sarah Baskerville, Head of BI Systems, DfT commented "NTT DATA Business Solutions was able to give us access to specialist SAP BPC resources when we needed them. This has allowed the Department to spend more time enhancing and optimising rather than simply administering the SAP BPC system." As a result, the DfT has been able to leverage their current SAP BPC architecture to provide a single version of the truth with consistent data inputs.

With automated reporting through standard processes, DfT now produce monthly reporting across all relevant stakeholders (Board, DG Groups, Directors) for both Finance and HR. The Department now uses one solution, leveraging SAP BPC to support reporting and SAP BPC is now regarded as a business critical MI system.

> We now have data all in one place with integrated business processes supported and the visibility we need to make important business decisions.
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> Sarah Baskerville, Head of BI Systems, Department for Transport