

# NURSING THE BUSINESS TO FULL HEALTH BY STANDARDIZING SAP® ERP



itelligence\* truly understands the needs of pharmaceutical companies and how to implement best practices. As an experienced SAP expert, itelligence\* is the perfect partner to help us ensure we meet the requirements of FDA regulations.

Jeroen van den Broek, Business Systems Manager, Aspen Oss B.V.



## Challenges

- Implement pharmaceutical industry best practices
- Consistently comply with sector-specific regulations
- Replace existing ERP systems and applications with a single ERP solution
- Complete implementation in a timely manner



## Solutions

- SAP® ERP Central Component (ECC)
- SAP Hybris® Cloud for Customer
- SAP Environment, Health and Safety Management
- SAP Invoice Management by Open Text
- SAP BusinessObjects™ solutions



## Benefits

- All data represented as a single version of the truth
- Fully integrated solution
- Quick implementation time due to out-of-the-box functionality
- Option to customize processes to comply with industry regulations
- Clear overview of all key business processes



## Why NTT DATA Business Solutions?

- Deep understanding of pharmaceutical industry best practices
- Ready trained team available to deliver instant results
- Local partner with consultants that work in the same language
- Proven success in similar project



**Company:** Aspen Oss B.V.

**Industry:** Life Sciences

**Products:** Pharmaceutical products, prescription drugs

**Number of employees:** 1,000 (2016)

**Turnover:** ZAR 35,600 million

**Headquarters:** Oss, Netherlands

**Website:** <https://www.aspenpharma.com/>

\* Since April 1, 2021 itelligence is operating as NTT DATA Business Solutions

# 15 processes integrated into one system



## Adopting Pharmaceutical Best Practices

Based in the Netherlands, Aspen Oss B.V. provides the world with vital pharmaceutical products. Regulations in the industry are incredibly strict and exemplary data quality is required. Having three different ERP systems made managing data a challenge. For this reason, Aspen turned to NTT DATA Business Solutions to consolidate all of its vital customer information in a single platform.

We had the industry knowledge and SAP expertise to help the pharmaceutical giant achieve this, and, at the same time, deeply connected with Aspen employees. Jeroen van den Broek, Business Systems Manager at Aspen, explains: "We chose NTT DATA Business Solutions because it uses industry best practices and understands employee challenges. In this way, we know that we will remain compliant with regulations, such as those set by the FDA, and boost company efficiency and user acceptance."

## A Central System Provides the Cure

Aspen can never stand still when it comes to production and operation. Many organizations and people rely on their products. Service interruption was never an option. As a local service provider, who worked in the same language, we were able to provide quick support. In a collaboration between the two companies, a single implementation blueprint was drawn up. Utilizing proven settings, the project was completed within the agreed timeframe and budget, and without service disruption. Aspen integrated three ERP systems and 15 applications for processing all vital company data, including purchase, production, logistics, and sales, into SAP® ERP. The company can now keep track of crucial processes to ensure the highest level of service and care. Consequently, Aspen now maintains a single version of the truth. 500 employees currently use the system, with 180 working simultaneously.

## Foundations Laid for the Future

Overall, by streamlining and integrating key business processes, Aspen employees can now work more efficiently and effectively together. The company also learnt a great deal in terms of deploying and operating a complex ERP environment. This is particularly important due to Aspen working in numerous countries and often undertaking new ventures in different locations. Furthermore, the scalable nature of the solution means that performing future changes is a simple task. In an industry where regulations are continuously changing, Aspen can rest assured that they comply with regulations and can adapt accordingly for the future.

**“**The consultants and standard implementation method of itelligence\* quickly gained the trust of our employees.

Jeroen van den Broek, Business Systems Manager, Aspen Oss BV

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