Which MS 4 RISE Capabilities Serve Your Business Objectives?

AMS Capabilities	Objective	Outcome

Smooth IT operations

ITIL-based AMS processes, service delivery and glovernance		Efficient and effective delivery of services

High resource availability at the best price

Global delivery model with pool and named resources		'Right-shore'-based delivery model with on-shore, off-shore or near-shore resources

Business agility & transformation

Product roadmap and deep industry micro-vertical knowledge		Roadmap to improvements and accelerated innovation

Flexibility & scalability

Value-based delivery and contractual model for ultimate flexibility and scalability		Resource agility and skill mix management

Full-service capabilities

Consulting, application management, managed cloud, maintenance and transformation focus		Resource agility and skill mix management

Automation and efficiency

Chatbot, reusable assets and AI/ML powered intelligent support		Self-service oriented, faster time to resolution

NTT DATA